



ATTORNEY DOCKET NO. 062891.0642

Serial No. 10/039,159

PATENT #3

6-05-03

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED

MAY 30 2003

In re Application of: Shaffer et al.

Serial No.: 10/039,159

Filing Date: December 31, 2001

Technology Center 2100

Title: SYSTEM AND METHOD FOR PROVIDING
RELIABLE TELEPHONY WEB-BASED FEATURES

Honorable Commissioner
for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Willie Giles
Name

May 23, 2003
Date of Signature

Express Mail No. EV 323514510 US

INFORMATION DISCLOSURE STATEMENT

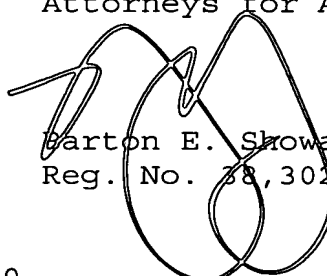
Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of these references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(h), no representation is made that these references qualify as prior art or that these references are material to the patentability of the present application.

Enclosed is a copy of a PCT International Search Report identifying the references contained in this Information Disclosure Statement. The PCT International Search Report has a mailing date of May 16, 2003. Therefore, I hereby certify

that the references contained in this Information Disclosure Statement were cited for the first time in a communication from a foreign patent office in a related foreign application not more than three months prior to the filing of this Information Disclosure Statement. Furthermore, in the event a patent term adjustment is requested, pursuant to the requirements of 37 C.F.R. § 1.704, Applicants submit that the references contained in this Information Disclosure Statement were received from a foreign patent office in a related foreign application not more than thirty (30) days prior to the filing of this Information Disclosure Statement.

Pursuant to 37 C.F.R. § 1.97(c), Applicants believe that this Information Disclosure Statement has been filed before the mailing date of a final action or notice of allowance. Therefore, Applicants believe that no fee is due. However, if a fee is required, the Commissioner is hereby authorized to charge any fees or credit any overpayments to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,
BAKER BOTTS L.L.P.
Attorneys for Applicants


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Date: May 23, 2003

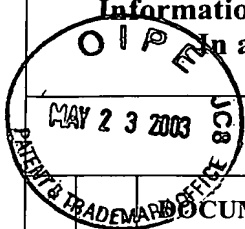
CORRESPONDENCE ADDRESS:
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PTO-1449

Application No.
10/039,159Applicant(s)
Shaffer et al.Information Disclosure Citation
in an ApplicationDocket Number
062891.0642

Group Art Unit

Filing Date
December 31, 2001

U.S. PATENT DOCUMENTS

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	6,185,598	02/06/2001	Farber et al.	709	200	02/10/98
B						
C						
D						
E						
F						
G						
H						
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FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
M	WO 01/80002 A1	10/25/2001	PCT	H04L 29/06		X	
N	WO 02/21859 A1	03/14/2002	PCT	H04Q 3/00		X	
O							
P							
Q							

DOCUMENT (Including Author, Title, Source, and Pertinent Pages)

DATE

R	International Search Report in International Application No. PCT/US 02/39681, dated May 16, 2003, 7 pages.	05/16/2003
S		
T		

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

U.S. PATENT AND TRADEMARK OFFICE